

ADDRESSING PROBLEMATIC BEHAVIORS WITH CLIENTS IN CARE FACILITIES

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LEARNING OBJECTIVES

1. Identify and Clarify, problem behaviors and the associated risks.
2. Plan to conduct a meeting with care facility and staff to resolve behavior issues.
3. Make an intervention plan.



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START WITH THE CLIENT

- IF your client is able to understand the issue, talk to them
- Set goals and consequences if possible
- Ask for support from the facility and staff
- Set time realistic time frames and stick to them
- Re-group when necessary

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IDENTIFY PROBLEM BEHAVIORS

 What is the behavior?  Why is it a problem?

 When did it begin?  Is the client and/or others in danger?

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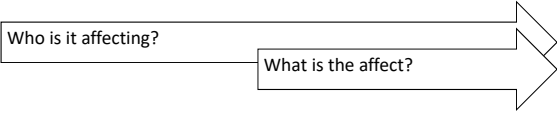
DEFINE THE PROBLEM BEHAVIOR

BE SPECIFIC WHAT EXACTLY IS HAPPENING


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WHEN DID IT BEGIN



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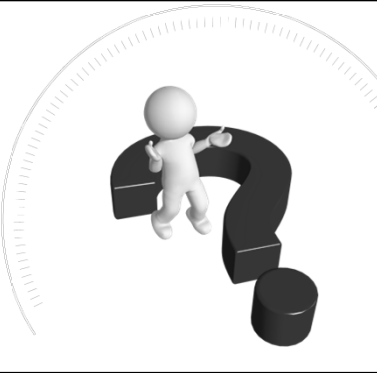
IS THE CLIENT OR OTHERS IN DANGER?

 Who is in danger?


 What is the danger?

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CONSIDER REASONS FOR BEHAVIOR IS ANYTHING ELSE HAPPENING



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UTI
Urinary Tract Infection



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START PLANNING YOUR MEETING

- Ask questions of caregivers, staff and professionals involved
- Ask for opinions on options – this does not mean you have to follow it, but consider it
- Get a medical examination
- Check medication levels

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SET SPECIFIC GOALS

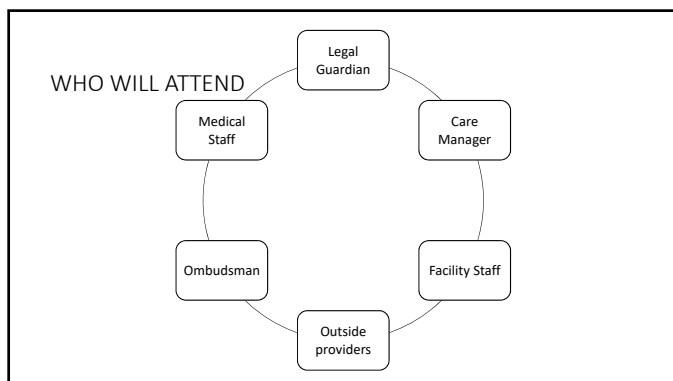
- What is the purpose of this meeting?
- What is the behavior we are trying to modify?
- What is the desired outcome or behavior?

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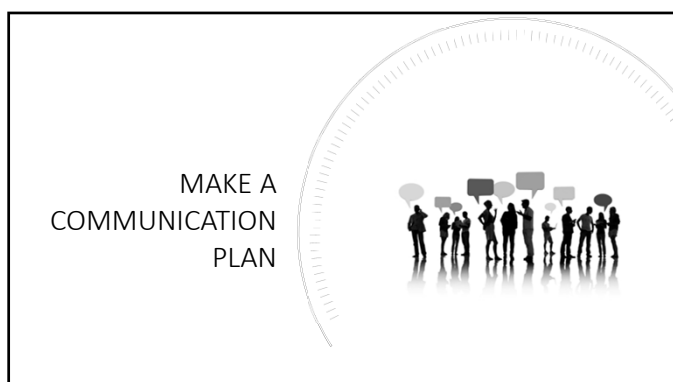
PLAN YOUR MEETING

- Gather information
- Identify participants
- List talking points
- Review options
- Make Agenda

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PLAN THE INTERVENTION

Who	• Who will be present – what is their role
Consider	• Reactions from client
Support	• Your client's feelings
Follow Up	• Check in with client and participants

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TEAMS
AT
WORK

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GET IN TOUCH WITH JOYCE

- I would love to come and present other programs I have at your Local or State Association. Please contact me for a list of programs!
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