NGA
NATIONAL GUARDIANSHIP ASSOCIATION

NATIONAL CONFERENCE ON GUARDIANSHIP

Ensuring Dignity and Empowering Autonomy: NGA's 35th Annual Conference

October 14 – 17, 2023

ORLANDO, FLORIDA

www.guardianship.org | 877-326-5992 | registration@guardianship.org

CONFERENCE INTENSIVES

National Conference on Guardianship | October 14 – 17, 2023

Saturday, October 14

These conference intensives are not included in the conference fee. Additional registration fees apply to attend these programs.

7:00 am – 5:00 pm **Registration Area Open**

8:15 am – 11:30 am **Choosing Your Words Changes the Situation: Setting and Holding Boundaries in High Conflict Cases**

Joyce McHugh, MSW, LSW, BSW | Advocate Care Services

Guardians, social workers, and other professionals are not immune to the necessity of setting and holding boundaries with clients, family members, and others. In addition to a presentation and an interactive discussion, we will role-play and practice communicating boundaries in small groups.

From phone calls and texts to emails and meetings, we will explore how to set and hold that invisible line between acceptable and unacceptable behavior. We will explore how boundaries create realistic expectations and safety in practice. Participants will also identify through discussion how boundaries relate to the NASW code of ethics, such as the value of relationships and the dignity and worth of the person.

If you struggle with how to set, communicate, and hold boundaries or want a robust reminder, this session is for you!

8:15 am – 11:30 pm **Legal and Legislative Review, Part 1**
12:45 pm – 4:00 pm **Legal and Legislative Review, Part 2**

Amy Willoughby Bryant, JD, NCG | Office of Conservatorship Management
Erica C. R. Costello, JD, NCG | ABA Commission on Law and Aging
Sally Balch Hurme, JD | Sally Balch Hurme LLC
Gregory W. MacKenzie, JD | Hurley Toevs Styles Hamblin & Panter, PA
Elizabeth Moran, JD | The Arc of Colorado
Ira Salzman, JD | Retired

A panel of legal guardianship experts will summarize the major reported court decisions and legislation in the United States during the past year that concern guardianship issues relevant to both professional and family guardians and the attorneys who represent them.

12:45 pm – 4:00 pm **Guardianship Clinic**

Tracey Bowles, MA, MFT, CPM, NCG | Washoe County Public Guardian
Shannon Butler, NMG | Ethical Solutions
Heather Connors, PhD, NCG | Center for Guardianship Excellence
Mary Galvez, MA, CMC, NMG, CSA | Guardianship & Care Mgmt Services, LLC

You've been appointed guardian…now what? Participants in this session will have the opportunity to engage in lively discussion about the ins and outs of various types of guardianship cases – from the time of appointment through the long-term management of the case. This is an interactive session filled with the sharing of ideas about how best to serve those for whom a guardian has been appointed.

The guardians on this panel bring with them perspectives from both the private and public sectors. Each is committed to the ethical implementation of guardianship services, focusing on the NGA Standards of Practice as well as knowledge and practice of alternatives to guardianship. If you have ever wanted more time at the conference to participate and share ideas, this panel invites you to join them. Bring your questions, scenarios, resources, and tools to help navigate this unique profession in which we are all privileged to work.

CONFERENCE SCHEDULE

National Conference on Guardianship

Saturday, October 14

4:00 pm – 5:30 pm — **State Affiliates Meeting**

5:30 pm – 6:30 pm — **Welcome Reception**
Greet old friends and make new connections as participants gather to kick off this year's event!

Sunday, October 15

7:00 am – 5:30 pm — **Registration Area Open**

7:00 am – 7:45 am — **New Member Breakfast**

7:00 am – 8:00 am — **Breakfast**

8:05 am – 8:15 am — **Welcome and Opening Remarks**
Tracey Bowles, 2023 Conference Chair

8:15 am – 9:45 am — **How to Recognize Body Language Cues and Present Your Best Self**

Patti Wood, MA | The Gold Standard of Body Language Experts

In each minute of interaction, you have the potential to share up to 10,000 nonverbal cues. Understanding and using the secrets of nonverbal communication can enhance your listening ability and the way you're perceived and understood. As a guardian, you are interacting with people all day long: explaining options to clients, listening to their preferences, and advocating for them. In addition, you are often working with family members, addressing the court, working with medical professionals, and more. Do people understand you accurately? Are they persuaded by your messaging? Would you like to improve your understanding of what clients are really saying? In this ***unique*** program, you will "experience" accurately reading and using these cues to enhance your communication skills and discover methods to be more receptive and open to others. You will walk out of the program with your eyes and ears open with action steps ready to take your communication to the next level.

9:45 am – 10:15 am — **Break with Exhibitors**

10:15 am – 11:30 am — **Concurrent Breakout Sessions**

Fiduciary Reporting

Jennifer A. Davison, NCG
Tandem Fiduciary Services

This presentation is designed to provide fiduciary reporting skills and techniques for trustees, conservators/guardians, and anyone else required to provide financial reports. A case study of a fiduciary report will be reviewed and discussed to identify strengths and weaknesses and techniques for improving the report.

Stepping Down from Guardianship

Lisa Wawrzonek, MS
Alaska Court System

Knowing when a guardianship can be reduced or dismissed can be tricky if the individual doesn't have a clear recovery from their disability or diagnosis. Setting up a "step down" plan might give the family, guardians and court the information needed to make a safe and ethical determination.

Medical Guardianship: A Successful Collaborative Model Between the Court and an Academic Health System

Alethia J. Battles, JD, LMSW
University of Michigan – Michigan Medicine
Teresa A. Killeen, Esq.
Washtenaw County Trial Court

Medical and legal challenges often occur at the cross-section between clinical care and statutory boundaries. This presentation will review a collaborative model that has improved outcomes, streamlined processes, and created strategic partnerships between the health system and the legal system.

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11:30 am – 12:45 pm **Networking Lunch and Dessert with Exhibitors**

12:45 pm – 2:00 pm **Concurrent Breakout Sessions**

Ethical Dilemmas in Guardianship

Irene Rausch, NMG
Professional Guardian

This presentation will focus on five case studies that cover various ethical dilemmas that may arise in guardianship practice. The issues cover confidentiality, determining residence, making medical decisions, and end of life decisions. The presenter will present the dilemma, discuss factors that need to be determined in order to resolve the issue, and the resolution. Reference to the appropriate NGA Standards of Practice will be included.

Navigating and Preserving Government Benefits

Cameron Lindahl
Comerica Bank

Navigating needs-based benefit eligibility can be cumbersome and the solutions are often expensive. This presentation will provide tools to identify and protect eligibility in a cost-effective manner. These tools will include a flowchart to identify eligibility, guides for ABLE accounts, spend down instructions, and questions for trustees.

Coordinating Assessments and In-Patient Treatment for the High Functioning, but Highly Resistant, Person with Mental Health Issues

Roger T. Coventry, MBA, JD
Coventry, Vernon, & Roberts, LLC
Sharon A. Bell, PsyD
Associates in Health Psychology

Coordination is crucial for a detailed assessment and admission to an in-patient mental health treatment facility, for a person who may be a danger to self and/or others. The presentation will focus on the planning and logistics that help lead to a safe and appropriate admission.

2:00 pm – 2:30 pm **Break with Exhibitors**

2:30 pm – 3:45 pm **Concurrent Breakout Sessions**

Assessment Fundamentals: What to Look for When Evaluating a Facility or Client

James Alaniz
The Good Shepherd Fund

This session will present a clear and concise guide to initiating and documenting an assessment of both the facility and the person when choosing and evaluating a placement. Not every client can assess or choose for themselves what type of facility they want to live in, so it is vitally important that you have a good understanding of your client's needs, both mentally and physically, so that placement will be beneficial to everyone involved.

Successor Fiduciary Issues: Taking Over a Disaster

Peter J. Wall
True Link Financial Advisors, LLC

Accepting appointment as successor trustee or fiduciary comes with a unique set of challenges. Difficulties including prior accounting complications, investment considerations, beneficiary expectations, public benefits issues, and tax filings (among other issues) can0 derail proper administration from the onset of a relationship and may expose a successor trustee to heightened liability. This presentation will provide insights and case studies (and case law updates) while providing best practice tips and problems anticipated before accepting appointment.

Coping with Disenfranchised Grief as a Guardian

Stephanie M Parker
Paramount Guardianship Services
Laura L. Klein, LCMHC
Light After Loss

As a guardian, you may experience disenfranchised grief, a type of grief that is not openly acknowledged or socially recognized. This session will provide you with strategies to cope with this type of grief, including how to acknowledge your grief, seek support, create a memorial, take care of yourself, and find meaning in your loss. Through this session, you will learn ways to work through the challenges of disenfranchised grief and find healing. Join us to discover how you can cope with disenfranchised grief and gain the tools you need to move forward with your grief.

3:45 pm – 4:15 pm **Break with Exhibitors**

#guardianship2023

Promote your conference participation with our social media hashtag!

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4:15 pm – 5:30 pm **Concurrent Breakout Sessions**

How to be a Guardian to Someone with Hoarding Disorder

Frances Piekarski, NCG, CDP, CCA
Life with Dignity

Learn from this presenter's decades of experience in working with people afflicted with hoarding disorder. Participants will learn effective and strategic methods for working with individuals with this disorder compassionately and with dignity.

End-of-Life Dilemmas for Guardians: Comfort vs Suffering, Identifying End-of-Life Symptoms, and Unusual Burial Customs

Mari Adams MSN-Ed., BSN, RN, CHPN
Chapters Health System

This presentation addresses the ethical, and often difficult, decisions that guardians face regarding comfort and end-of-life care. In addition, it will address unusual burial and funeral customs for diverse populations.

Can This Person Have Sex? Legal and Other Implications for Autonomy of Individuals Under Guardianship

Alethia J. Battles, JD, LMSW
University of Michigan – Michigan Medicine

Statutory provisions ensure that a guardian's authority represents the least restrictive means of alternative decision making for their clients. What about sexual intercourse and reproductive rights? Is this a decision for the person with a guardian, the guardian, or the courts?

5:30 pm – 7:30 pm **Reception with Exhibitors and Live Auction**

Spend a fun evening with your fellow participants, visit with exhibitors who are available to answer your questions about their products and services, and enjoy some great food! A highlight of this event is the live auction of donated items; the proceeds benefit scholarships for public and family guardians.

Monday, October 16

7:30 am – 5:00 pm **Registration Area Open**

7:30 am – 8:30 am **Breakfast**

8:20 am – 8:30 am **Daily Opening Remarks**
Tracey Bowles, 2023 Conference Chair

8:45 am – 10:00 am **Concurrent Breakout Sessions**

Walking the Tight Rope: Self-Determination and Dignity of Risk vs. Supervision and Protection

Heather Allin, MSA, NCG
Vermont Office of Public Guardian
Ben Chater, JD
Office of the Vermont Attorney General

As guardian, do you ever feel conflicted or overwhelmed managing the competing duties of honoring a person's right to self-determination while simultaneously ensuring their safety and wellbeing? We will discuss this ethical and legal quandary and present a case study.

Minnesota's Conservatorship Account Audits and Guardianship Monitoring

Jamie Majerus, CPA, CIA, CFE
Minnesota Judicial Branch
Heather Scheueman
Minnesota Judicial Branch

The Minnesota Judicial Branch implemented software and centralized audit/monitoring units over conservatorships and guardianships. In this session you will learn about the software used, audit/review processes, red flags, budget, statistics, concerns identified, and real-life stories, tips, and tricks to prepare for your audit and review.

Lawyers, Guns & Money: What to do with Troubled Assets

Frank R. Acuña, Esq.
Acuña Regli, LLP

You have a new case involving real estate that was used as an automotive graveyard, a junkyard dog, and the property is protected by Smith & Wesson. What will you do? Professional fiduciaries often take control of assets that are difficult to manage or to transfer. This session will look at a number of "troubled assets," the legal requirements of dealing with them, and how to do so with the least amount of potential liability possible.

10:00 am – 10:30 am **Break with Exhibitors**

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10:30 am – 11:45 am **Concurrent Breakout Sessions**

Leveraging Your Guardianship Expertise to Support Family Guardians

Bradley Loliger, Esq., MSW
Center for Elder Law & Justice
Christopher J. Phillips, Esq.
Center for Elder Law & Justice

This session will provide practical tools and recommend strategies that experienced guardians can employ to empower family guardians to prevent common pitfalls and avoid exploitation. The presenters will explore ethical principles and liability concerns, pulling from a replicable family guardian support project based in Western New York.

Playing God? The Ethical Conflicts in End-of-Life Decisions

Hon. Marian Parker
Probate Court of Fulton County
Sarah White
Probate Court of Fulton County

Ethical issues in guardianship come into sharp relief during end-of-life decisions. Family members are informed by their social, cultural, and religious upbringing, and healthcare professionals must abide by their own ethical and legal obligations. Fiduciaries must anticipate these conflicts, provide realistic solutions, and engage the courts to protect the person. This presentation will include a highly charged case study, and participants will practice their own decision-making throughout the session.

Disaster Planning for Guardians

Mary Galvez, MA, CMC, NMG, CSA
Guardianship and Care Management Services, LLC

Natural disasters, crises, pandemics, violence, and civil unrest! These stories occupy the front page of all of our newsfeeds. As guardians, how can we address our clients' needs during these times? This session will inform and enable you to create a suitable disaster/emergency plan for the individuals whom you serve.

11:45 am – 1:15 pm **Lunch and Annual Meeting**

1:15 pm – 1:30 pm **Break with Exhibitors**

1:30 pm – 2:45 pm **Concurrent Breakout Sessions**

Protection and Advocacy Systems and Adult Protective Services Collaboration to Deflect from Guardianship

Cathy Bahadur
Georgia Deptartment of Human Services, Division of Aging Services
Dana Lloyd
Georgia Advocacy Office

Through collaboration, Georgia's Protection and Advocacy system and Division of Adult Protective Services developed a process of training and evaluation that strives to connect vulnerable people to services and support that meet their needs and avoid guardianship. Participants will review practical tools for identifying collaborators and building partnerships.

Optimizing Disability Benefits: An Overview of Social Security Disability (SSDI / SSI) for Guardians and Conservators

Sharon Reich, CTFA, CSA
AGED, Inc.
Grayson Smith Cannon, Esq.
Gullett, Sanford, Robinson & Martin PLLC

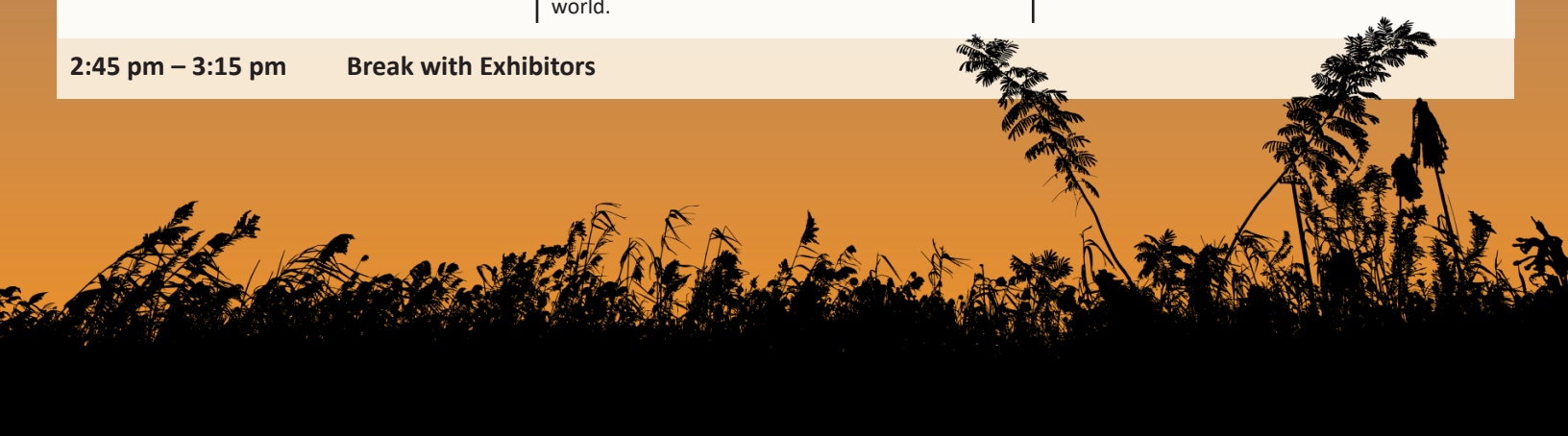
This presentation will explain the Social Security disability benefit system to explore the differences between Social Security Income (SSI) and Social Security Disability Insurance (SSDI). Learn how disability is determined, what the differences and similarities are between each program, when each benefit comes into play, and how the programs relate to other areas of law. Practical information will be provided about optimizing benefits for a client and/or their family, maximizing healthcare benefits, and exploring interactions between benefits and other areas of the client's financial world.

Best Practice: Conflicts of Interest

Frank R. Acuña, Esq.
Acuña Regli, LLP

Conflicts of interest are tricky! They can arise in a variety of contexts and can take a guardian by surprise! This course will examine various types of conflicts of interest, how they arise, and how to resolve them (while avoiding personal liability in the process). Be prepared for a lively discussion of one of the most common ethical traps that exist!

2:45 pm – 3:15 pm **Break with Exhibitors**



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3:15 pm – 4:30 pm **Concurrent Breakout Sessions**

Supported Decision-Making: What it is, *isn't*, and Tools You Can Use Right Now

Elizabeth Moran, JD
The Arc of Colorado
Megan Rusciano, JD
The Arc of the United States

Supported decision-making (SDM) and SDM agreements are commonly known as less restrictive alternatives to guardianships and conservatorships. This session will explore the nuances and "how to's" behind passing legislation that codifies this alternative support system, provide discussion around tools you can use right now to get started using SDM and related agreements, and present 5 things you can do to ensure families, attorneys, and court personnel in your state are aware of this alternative and how it seeks to promote human and civil rights while allowing for the human dignity of risk taking both within and outside of guardianship.

When You Are Sick and Tired of Being Sick and Tired: Identifying and Recovering from Burnout

Joyce McHugh, MSW, LSW, BSW
Advocate Care Services

Burnout is real and impacts yourself and your clients. We often do not recognize the signs or symptoms until we are in a crisis. With the revision of the NASW Code of Ethics in 2021, self-care became a must-do, not a "when I have time" issue. We are going to dig deep into identifying triggers, vicarious trauma, compassion fatigue, and how burnout can impact our decision-making process. We will discuss ideas for avoiding burnout and form a care plan. This session will benefit everyone but be prepared to discuss advanced triggers, trauma, and ways to talk about it with others!

National Investigator Training for Guardians

Kelly Cornelius, CPA, CIA, CIGA, CIGI, CFE, CFF, CVA, CGMA, CPM
Walton County Clerk of Courts & Comptroller
Linda Moros, CIGA, CIGI
Brevard County Clerk of the Circuit Court & Comptroller

NGA recognized that the skills and techniques utilized by guardianship investigators, auditors, and monitors are transferrable to guardians and others serving and protecting the safety, health and welfare of significantly incapacitated persons. Containing portions of the 3.5-day National Investigator Training program which is offered separately during NGA's conference, this session will teach guardians, attorneys, advocates, and other stakeholders some of the core competencies for guardianship and conservatorship auditing and investigating. For example, participants will learn how to obtain truthful information through "conversating," independent verifications, fraud investigating techniques, and accounting basics.

Open evening to enjoy Orlando

NATIONAL CONFERENCE ON GUARDIANSHIP

Tuesday, October 17

7:00 am – 11:30 am	**Registration Area Open**
7:00 am – 8:00 am	**Breakfast**
8:00 am – 8:15 am	**Daily Remarks** **Tracey Bowles, 2023 Conference Chair**
8:15 am – 9:45 am	**Successful Transition from Guardianship to a Supported Decision-Making Model to Independence: A Case Study** **Shannon Butler, NMG |** Ethical Solutions **Kerry Gerber |** Restored to Capacity in 2020 Kerry, in her own words, will take you through her life journey. She will address her traumatic childhood and being a young adult "in the system" with a guardian. She will also detail her struggles while growing up and working with her guardian to develop skills that have allowed her to become more and more independent, contributing toward her amazing story that continues to unfold. Shannon, her former guardian of 17 years, will share how she helped to support and guide Kerry through her challenges to assist her in overcoming some very large obstacles to achieve her dreams.
9:45 am – 10:00 am	**Break**
10:00 am – 11:30 am	**"Getting to Yes": Overcoming the Challenges to Enacting the Uniform Guardianship, Conservatorship, and Other Protective Arrangements Act (UGCOPAA)** **Erica C. R. Costello, JD, NCG |** ABA Commission on Law and Aging **Robert B. Nettleton, JD |** Harlowe & Falk LLP **Benjamin Orzeske, JD |** Uniform Law Commission **Elizabeth Russo, JD, NCG |** ABA Commission on Law and Aging Participants will learn successful strategies for enacting UGCOPAA. Panelists from national organizations, including the Uniform Law Commission and the American Bar Association, will share ideas for identifying resources and creating political will to pass the "gold standard of guardianship reform."
11:30 am	**Final Remarks; Conference Concludes**

SPECIAL TRAINING PROGRAM

FOR GUARDIANSHIP INVESTIGATORS:

National Investigator Training Leadership Class 002

NGA is proud to announce the second year of its certificate program, designed and intended for guardianship investigators, auditors, monitors, visitors, reviewers, law enforcement, adult protection, and prosecutorial investigators. This is specialized training for people serving in these professions, regardless of any local, state or federal role.

This four-day event will be held in conjunction with the National Conference on Guardianship.

Participants will:

- Learn the steps for investigating, documenting, and reporting guardianship complaints
- Identify common and uncommon red flags that warrant a deeper assessment
- Practice interview skills for uncovering the truth
- Review best practices for auditing and accounting
- Apply NGA Ethical Principles to case studies to determine appropriate resolutions
- Leave with more than 20 CEUs

Class size is limited, so participants should register early. Eligibility requirements, including experience, education, and supervisory approval, are waived for the 2023 certificate program. However, only applicants working in the professions named above will be admitted. The number of CEUs is tentative depending on the granting agency's final approval.

The event schedule will mirror the schedule outlined for the National Conference on Guardianship, and participants will have access to the same meals, breaks, activities, and receptions as conference attendees. This program schedule includes full days of programming on Saturday, Sunday, and Monday, and a half day or programming on Tuesday. A complete program and agenda will be released in late spring 2023. Please see page 12 for registration fee details.

Conference Silent and Live Auctions Are Fun and Important!

Conference attendees always look forward to the lively auctions that add sparkle to the event and needed income to the Special Projects Fund. Donated items, ranging from jewelry to electronics and fabulous vacations, are auctioned to raise money for NGA to fund worthy projects that are outside of the regular budget. The annual conference scholarships for family and public guardians come from the auction proceeds.

Even if you can't attend, you are invited to be part of the auction.
Learn more about the auction and submit a donation form online.

NATIONAL CONFERENCE ON GUARDIANSHIP

Accommodations

Caribe Royale Orlando
Hotel Website
8101 World Center Drive | Orlando, Florida
Book Online

Uncovering a Floridian escape where the sun is warm and the welcomes are even warmer, Caribe Royale is a destination that offers all the connection you could ever imagine right within reach. Recently revealed as part of a complete resort reimagination, Caribe Royale's effortlessly warm ambiance covers every moment like never before. Discovering as much or as little as you'd like is all up to you.

Amenities include:

- Outdoor Swimming Pool with 75-Foot Waterslide
- Two Hot Tubs
- Tennis courts, basketball courts, and arcade
- Two-story, 3,500 square foot fitness center
- 1.5 mile walking and running trail
- Seven restaurants and bars
- Pet-friendly accommodations
- The Island Spa
- Bicycle rental and catch-and-release fishing
- Transportation to Disney theme parks & Disney Springs
- And more

For reservations, visit the reservation website.
or
call the hotel's reservations line at 1-888-258-7501.
You must identify yourself as part of NGA's 2023 conference to obtain the group rate.
It is important that you indicate any special rooming needs or arrangements at the time of this call.

Group Room Rate (rate does not include taxes)
$179.00 per night | Queen Double or Standard King
$199 per night | Deluxe King
The hotel has waived the resort fee for rooms in NGA's block.

NGA cannot guarantee room availability. The discounted group rate concludes on **Thursday, September 21**. Rooms will be available at the discounted rate until that date, or until the block is filled, whichever comes first. Please be aware that the NGA room block usually ***fills well before the deadline***. At that point, you are competing with other guests for rooms. Requests for reservations after September 21 will be accepted by the hotel on a space and rate availability basis. For those making reservations prior to the deadline, rooms may also be available at the group rate on the three days prior to and the three days after the actual conference to accommodate vacation planning.

Continuing Education

NGA's conference is approved for guardianship continuing education credits by the Center for Guardianship Certification (CGC) and any state that accepts CGC's approval.

- The main program holds a potential of 14.50 credit hours.
- A full day of conference intensives adds another potential 6.0 hours.

Due to accrediting body approval processes, the specific number and type of credits accepted will not be defined until October. Keep in mind that not all hours will be deemed acceptable for all types of credit. Questions about continuing education credits can be sent to Kelly Dolan at education@guardianship.org or by calling NGA at 877-326-5992, ext. 2.

Proof of Attendance

NGA moderators and presenters will announce three codes during each session: one at the beginning of the session, another in the middle, and another near the end of the session. Codes MUST be submitted online to receive proof of attendance; should you miss one of the codes, you may record the time you entered or exited the room. Moderators, staff, and other attendees are unable to repeat these codes, as this is a requirement to verify attendance for continuing education credit; falsifying information can result in loss of education hours for all attendees. NGA strongly advises that all attendees submit attendance verification forms to document your participation should you need record of it in the future.

Verified Certificate of Attendance

The conference registration includes a verified certificate for every attendee who submits the proof of attendance codes online. This certificate can be submitted as proof of attendance to areas of education where NGA did not seek pre-approval.

State-Specific Guardianship Credits

NGA also applies to CE Broker (Florida Public Guardian Office) and Professional Guardian Certification Board of Washington State. Certificate fees apply to receive Guardianship CEUs for Florida and Washington.

Continuing Legal Education Credits

NGA has applied to offer Continuing Legal Education credit in Florida. Certificate fees apply to receive a legal certificate. Individuals outside of Florida seeking legal credits should contact their state boards prior to the conference to see if their state accepts Florida approval prior to purchase of the legal certificate.

Social Work Credits

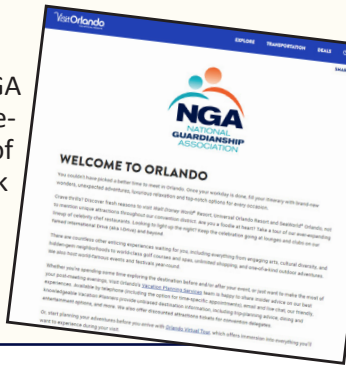
NGA applies for social work credits with NASW. Verify that your state accepts the NASW approval. NGA is only able to offer CEUs through NASW for attendance at the live event. Certificate fees apply to receive a social work certificate.

Issuing of Certificates

To issue your certificate in a timely manner, NGA must receive your attendance code verification form promptly. Individuals submitting verification codes on or before November 3 will receive certificates by December 15. If proof of attendance code submissions are received after November 3, a late fee of $25 will be charged. Certificates can be downloaded online.

EXPERIENCE ORLANDO

Important Note:



Visit Orlando, the area's convention and visitors bureau (CVB), has designed a special website for NGA conference participants. If you want to experience Orlando, check this site for discounts, including special convention tickets for Walt Disney World, Universal Orlando, and Sea World, and more. Some of these tickets are for late in the day, allowing you to attend sessions during the day and visit a theme park at night. Enjoy restaurant and shopping discounts, and much more. **Access the website here**.

The CVB also promotes a "show your badge: program, where conference attendees can earn discounts by showing a page on the website or showing a physical name badge. **Learn more here**.

WALT DISNEY WORLD

While most people picture the Magic Kingdom with the Cinderella Castle, Walt Disney World features multiple separate parks, including Epcot, with its World Showcase, Animal Kingdom, with its Avatar section, Hollywood Studios, home to Star Wars Galaxy's Edge, and two water parks. Walt Disney World requires a park reservation system, so if you plan to purchase tickets, be sure to make a reservation for the parks you want to visit! If riding rides and meeting characters is not for you, you may still want to visit Disney Springs (no ticket required) to enjoy great shopping and dining options.

If a day or evening at the parks themselves is more than you want to do, many of Disney's hotels are worth visiting to enjoy their themes and dining. Animal Kingdom Lodge is stunning, and viewing the animals is fun. The three resorts on the Magic Kingdom Monorail line (the Grand Floridian, the Polynesian Village, and the Contemporary) all have great dining and views of the Magic Kingdom fireworks. You can take advantage of Disney's transportation within the Disney property. Buses run to and from the hotels to Disney Springs and all theme parks. In addition, some hotels have access to boat and monorail transportation. There is no fee to visit Disney Springs or the hotels.

UNIVERSAL ORLANDO RESORT

With its three parks, Universal Studios, Universal's Islands of Adventure, and the Volcano Bay water park, a day or two at Universal Orlando is great fun. Ride on a broom with Harry Potter, battle aliens with the Men in Black, and have adventures with the Minions! Both Universal Studios and Islands of Adventure have areas dedicated to the stories of Harry Potter, and the parks are close enough to walk between them (you need a park-to-park pass to ride the Hogwarts Express though! While there are two major areas dedicated to Harry Potter, the parks also pay homage to the Minions, the Simpsons, Dr. Seuss, Transformers, and fantastic roller coasters like Jurassic World VelociCoaster, the Hollywood Rip Ride Rockit, and The Incredible Hulk Coaster.

SEAWORLD

Since SeaWorld's debut, animal rescue and rehabilitation has been the heart of everything they do. From habitat protection to rescue and rehabilitation efforts, SeaWorld supports conservation projects across the globe. Your visit to SeaWorld isn't just a chance to feel connected to the ocean and its creatures — it's a way to be part of their mission. Thrilling Orlando visitors since 1973, SeaWorld is known for extraordinary animal encounters and one-of-a-kind rides.

AIRBOAT TOURS

A classic Florida experience, airboat rides offer dazzling views and an up-close look at native fauna as you glide across tranquil wetlands at up to 50 mph. The Visit Orlando link above offers discount tickets for multiple companies.

KENNEDY SPACE CENTER

Tour NASA's launch headquarters and see space shuttle launch pads from a four-story observation area. Relive Neil Armstrong's first steps on the moon, meet a real astronaut, and stroll through the Rocket Garden, and. Take a virtual moonwalk and feel the pull of 4 Gs in the G-Force Simulator! While not in Orlando, tours are available, including some that offer transportation from area hotels.

CONFERENCE FEES

NGA Member Rates

Early Bird Discounted Registration if Received BEFORE August 26

Full Conference	$575
Sunday or Monday only	$275
Tuesday only	$115
Intensive: Legal & Legislative Review	$165
Intensive: Half-Day (each)	$125
Guardianship Investigators Program	$825

Regular Registration if Received BETWEEN August 26 and September 22

Full Conference	$620
Sunday or Monday only	$290
Tuesday only	$140
Intensive: Legal & Legislative Review	$180
Intensive: Half-Day (each)	$150
Guardianship Investigators Program	$825

Late Registration if Received AFTER September 22

Full Conference	$700
Sunday or Monday only	$320
Tuesday only	$165
Intensive: Legal & Legislative Review	$205
Intensive: Half-Day (each)	$175
Guardianship Investigators Program	$900

NGA Non-Member Rates

Early Bird Discounted Registration if Received BEFORE August 26

Full Conference	$700
Sunday or Monday only	$335
Tuesday only	$140
Intensive: Legal & Legislative Review	$200
Intensive: Half-Day (each)	$155
Guardianship Investigators Program	$825

Regular Registration if Received BETWEEN August 26 and September 22

Full Conference	$755
Sunday or Monday only	$355
Tuesday only	$170
Intensive: Legal & Legislative Review	$220
Intensive: Half-Day (each)	$185
Guardianship Investigators Program	$825

Late Registration if Received AFTER September 22

Full Conference	$855
Sunday or Monday only	$390
Tuesday only	$200
Intensive: Legal & Legislative Review	$250
Intensive: Half-Day (each)	$215
Guardianship Investigators Program	$900

Not a Member?

Join Now and Pay Member Rates!

Individual Membership	$225
Org. Membership** first employee	$300
Org. Membership* add'l employee	$150
Family, Volunteer, Retired	$75

**Organization members are entitled to pay member rates for all employees attending the conference, regardless of the member status of employees.

Family Guardian Fee
(applies to members and non-members)

Sunday or Monday*	$75

*Family guardian single day rate includes sessions, exhibits, and food functions until 5:00 pm. Family single day rate is for one day only. Anyone wishing to attend additional days will pay the regular single day rate.

INFORMATION ABOUT CONFERENCE FEES

Registration for the Saturday Conference Intensives: Full-day or half-day sessions require additional fees. Payment covers one of these sessions. Registrants may only attend/receive the materials for the session(s) for which they register and pay. Main conference handouts are not included in this fee.

The full conference registration fee includes entrance to all education sessions on Sunday, Monday, and Tuesday; welcome reception and exhibitor reception; breakfast on Sunday, Monday, and Tuesday; lunches on Sunday and Monday; and all breaks, as well as the conference handouts.

The guardianship investigators program fee includes entrance to all program sessions on Saturday, Sunday, Monday, and Tuesday; welcome reception and exhibitor reception; breakfast on Saturday, Sunday, Monday, and Tuesday; lunches on Sunday and Monday; and all breaks, as well as access to the program handouts.

Early bird registration discounts exist to encourage early registration so that NGA can better estimate attendance and adequately prepare for conference meals, materials, and space.

One-day registration covers only the day of your choice with the lunch and breaks that day, as well as the conference handouts. Sunday's fee includes the reception that evening.

Guests can be accommodated for some meals. Please email registration@guardianship.org for pricing and availability.

NGA Registration Form
2023 National Conference on Guardianship

Register each person using a separate form, but total payment can be made with one check or credit card.

Registration must be received before September 3 for the early bird discount.
Late registration fees apply after September 30.

2023 Conference Registration

Registration fees are available on the previous page.

_____
Complete name, include any designations (please print clearly)

_____
Name as you want it to appear on your name badge, include any designations

_____
Agency/Organization/Company

_____
Mailing address

_____
City, State, Zip

_____
Phone Cell phone if we need to reach you at the conference

_____
Email (Confirmations are only sent by email.)

❒ I am a family guardian.
❒ I am a first-time conference attendee.
❒ I have a special dietary or accessibility need and will require accommodations in order to fully participate in this conference.
- ❒ Vegetarian
- ❒ Vegan
- ❒ Other: _____
- ❒ Gluten Free
- ❒ Dairy-Free
- ❒ Please contact me to discuss.

To add more people, this form may be photocopied and total fee paid with one check or credit card.

Registration Payment (Federal ID # 36-3591860)

❒ Please email me a receipt for my records.

Register and pay with credit card online at www.guardianship.org.

Mail form and check (payable to NGA) to: NGA, 174 Crestview Dr., Bellefonte, PA 16823-8516

Fax this form with credit card information to 814-355-2452

Credit Card: ❒ Visa ❒ MasterCard ❒ American Express

_____
Name on Card (print)

_____
Account Number

_____
Expiration Date Security Code

_____
Signature

Early bird registration if received BEFORE August 26

	NGA Member	Non-Member
Full Conference	$_____	$_____
Sunday only	$_____	$_____
Monday only	$_____	$_____
Tuesday only	$_____	$_____
Intensive: Legal & Legislative Review	$_____	$_____
Intensive: Choosing Your Words	$_____	$_____
Intensive: Guardianship Clinic	$_____	$_____
Guardianship Investigators Program	$_____	$_____

Regular registration BETWEEN August 26 and September 22

	NGA Member	Non-Member
Full Conference	$_____	$_____
Sunday only	$_____	$_____
Monday only	$_____	$_____
Tuesday only	$_____	$_____
Intensive: Legal & Legislative Review	$_____	$_____
Intensive: Choosing Your Words	$_____	$_____
Intensive: Guardianship Clinic	$_____	$_____
Guardianship Investigators Program	$_____	$_____

Late registration if received AFTER September 22

	NGA Member	Non-Member
Full Conference	$_____	$_____
Sunday only	$_____	$_____
Monday only	$_____	$_____
Tuesday only	$_____	$_____
Intensive: Legal & Legislative Review	$_____	$_____
Intensive: Choosing Your Words	$_____	$_____
Intensive: Guardianship Clinic	$_____	$_____
Guardianship Investigators Program	$_____	$_____

To help reduce extra expense and food waste

Please indicate if you know you will NOT attend any of these events/meals:

- ❒ Saturday Welcome Reception
- ❒ Sunday Lunch
- ❒ Monday Breakfast
- ❒ Tuesday Breakfast
- ❒ Sunday Breakfast
- ❒ Sunday Exhibitor Reception
- ❒ Monday Business Meeting/Lunch

Additional Registration Options

Family Guardian Single Day: _____ $_____
Please indicate which day.
Certificate (order certificate on next page) $_____
Not a member? Save by joining NGA today $_____

Total for Conference Registration: $_____

No refunds will be issued after Monday, October 9.
Cancellations after October 9 will receive a copy of materials from the conference. Changes or cancellations must be made in writing to Terri Breon at registration@guardianship.org. Substitutions may be made in advance.

5-11-23 RJ

CERTIFICATE OF ATTENDANCE ORDER FORM

National Conference on Guardianship
October 14 – 17 | Orlando, FL

Any person needing a Certificate of Attendance for the Center for Guardianship Certification or California Fiduciary Bureau WILL NOT need to purchase a certificate. A verified certificate of attendance is provided to all attendees and does not require purchase (unless late fees apply). The aforementioned certificate is accepted by the Center for Guardianship Certification and any state which accepts their approval. Certificate purchases are outlined below. (Please allow 30 days following verification code submission for receipt of certificate.)

Areas listed below require pre-approval or additional staff support. Additional fees are required.

☑	Certificate Type	Certificate Use	Fee for Certificate
	Guardianship	**Only** Florida or Washington (All other guardianship areas accept the verified certificate already provided.)	$25.00
	Legal	Used for Texas (or any other state that accepts Texas's approval)	$50.00
	Social Work	Certificate may be used for all states accepting NASW approval	$50.00
	Late Fee	Any certificate where code verification is submitted after November 3.	$25.00

Fill out clearly and completely information as you would like it to appear on your certificate

State for which requesting certificate: _____ License/Bar/Guardian # if applicable_____

Name _____

Email _____Phone _____

Company _____

Address_____

City _____ State _____ Zip Code _____

Total Payment for Order $_____ Please email me a receipt _____

_____ Visa _____ MasterCard _____ American Express

Card # _____ Sec. Code _____ Exp. Date _____

Name on Card _____

EMAIL: Scan and send to registration@guardianship.org
MAIL: Enclose check or money order, payable to NGA: 174 Crestview Drive, Bellefonte, PA 16823-8516.
FAX: Provide credit card information and fax to 814-355-2452.