National Conference on Guardianship

Long Beach, CA
October 19 – 22, 2024

Surfing the Waves of Guardianship
These conference intensives are not included in the conference fee. Additional registration fees apply to attend these programs.

7:00 am – 5:00 pm  Registration Area Open

8:15 am – 11:30 am  Medical Decision-Making: What You Need to Know and What You Need to Ask to Make the Right Choice

James Alaniz | The Good Shepherd Fund
Jon Christianson, LSW, NCG | The Good Shepherd Fund

Not every decision is an easy one. We often find ourselves having to make decisions for our clients based on information that we do not understand, or without knowing what the client would have wanted. In addition, there are often mitigating circumstances such as family dynamics, medical team suggestions, and more.

Having a basic knowledge of medical terminology and physiology can go a long way in helping you to not only assess your client physically, but also to know what questions to ask the medical team when a decision must be made. Knowing what to ask and when to ask it can be the key to ensuring what is being done is in the best interest of your client, even if it means letting them go.

8:15 am – 11:30 pm  Legal and Legislative Review, Part 1
12:45 pm – 4:00 pm  Legal and Legislative Review, Part 2

Amy Willoughby Bryant, JD, NCG | Office of Conservatorship Management
Erica C. R. Costello, JD, NCG | ABA Commission on Law and Aging
Sally Balch Hurme, JD | Sally Balch Hurme LLC
Gregory W. MacKenzie, JD | Hurley Toevs Styles Hamblin & Panter, PA
Elizabeth Moran, JD | The Arc of Colorado
Ira Salzman, JD | Retired

A panel of legal guardianship experts will summarize the major reported court decisions and legislation in the United States during the past year that concern guardianship issues relevant to both professional and family guardians and the attorneys who represent them.

12:45 pm – 4:00 pm  Guardianship From the Beginning

Heather Connors, PhD, NCG | The Center for Guardianship Excellence
Ronna Caras | The Center for Guardianship Excellence

The hurdles and challenges faced by guardians can never be underestimated. In this exciting new workshop, participants get a close-up look at how four great guardians apply the complex NGA Standards for wildly different clients. Can you advise these guardians on what to do next?

It’s a test of knowledge for experienced guardians and a rapid upskilling for newbies. Do you know the terms, strategies and procedures used by the best of the best in our industry? What should you add to your client work that will save time and improve results?

Designed around the new Fundamentals of Guardianship book (2023) and the NGA's updated Standards of Practice (2022), this learning experience comes with fresh tools of the trade and memorable approaches to everyday work. It is Lesson 1 in an upcoming series NGA will be rolling out in 2025.

Participants will leave energized, inspired, and informed. Printed workshop materials, job aids and infographics support on-the-job use of what you learned at the conference.
# Conference Schedule

## National Conference on Guardianship

### Saturday, October 19

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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</thead>
<tbody>
<tr>
<td>4:00 pm – 5:30 pm</td>
<td>State Affiliates Meeting</td>
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<tr>
<td>5:30 pm – 6:30 pm</td>
<td>Welcome Reception</td>
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</tbody>
</table>

Greet old friends and make new connections as participants gather to kick off this year’s event!

### Sunday, October 20

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00 am – 5:30 pm</td>
<td>Registration Area Open</td>
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<tr>
<td>7:00 am – 7:45 am</td>
<td>New Member Breakfast</td>
</tr>
<tr>
<td>7:00 am – 8:00 am</td>
<td>Breakfast</td>
</tr>
<tr>
<td>8:05 am – 8:15 am</td>
<td>Welcome and Opening Remarks</td>
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<tr>
<td></td>
<td>Lisa Wawrzonek, 2024 Conference Chair</td>
</tr>
<tr>
<td>8:15 am – 9:45 am</td>
<td>Navigating Communications Across Generations</td>
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</tbody>
</table>

Generation X: Did you know that texting “OK” to a millennial is rude? Millennials: Did you know that Boomers crave workplace goals and structure? Members of each generation bring different expectations to their interactions. Communication issues and barriers between generations can arise due to differences in communication styles, values, technology use, and cultural norms. When people of different generations are your clients or colleagues, finding understanding and common ground can build trust and improve communication. Learn how to identify and address key factors to reduce the communication silos contributing to these issues and discover techniques to meet evolving generational communication dynamics.

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:45 am – 10:15 am</td>
<td>Break with Exhibitors</td>
</tr>
</tbody>
</table>
# National Conference on Guardianship

## Concurrent Breakout Sessions

### 10:15 am – 11:30 am

**Training Your Team to Recognize the Rights of Vulnerable Adults**

- Brenda Stalzer Marchant, LMSW, CPM
- SC Vulnerable Adult Guardian ad Litem Program
- Mary J. Buskey
- SC Vulnerable Adult Guardian ad Litem Program
- Victoria Deas, MA, AAS, MSW, APM
- SC Vulnerable Adult Guardian ad Litem Program

Discover the South Carolina Vulnerable Adult Guardian ad Litem’s volunteer training program, which teaches participants to actively listen to vulnerable adults, recognize what decisions adults can make on their own, and advocate for the adult’s wishes through a lens of equity. Find out what we’ve learned, and how you can apply these methods to your program.

*This presentation will be offered again on Monday at 3:15 pm*

### 11:30 am – 12:45 pm

**Network with Exhibitors**

### 2:00 pm – 2:30 pm

**Break with Exhibitors**

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## Concurrent Breakout Sessions

### Hot Topics in Ethics: A View from the Trenches

- Frank R. Acuña, Esq. | Acuña & Regli
- Tracy Regli, Esq. | Acuña & Regli

Tracy Regli and Frank Acuña have built their law firm around the needs of the professional guardianship community. In doing so, they have advised their clients through a wide variety of ethical dilemmas. This course will review the “hot topics” in professional guardianship, including scope of representation (and staying in your own lane!), conflicts of interest, and more!

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### Intergenerational Communication: Continue the Conversation

- Mike Muetzel | Mike Muetzel Leadership

Our keynote speaker has graciously agreed to host an extended question and answer session as a breakout session. If you have questions from the keynote presentation, or want to learn more about inter-generational communication, plan to attend this conversation!

*This session is not eligible for continuing education credit because there will be no formal presentation.*

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### Starting & Growing Your Guardianship Program: A Colorado Case Study

- Elizabeth Moran, JD | The Arc of Colorado
- Wilfred Romero | The Arc Pikes Peak Region

Join The Arc of Colorado and Pikes Peak Region to explore a thriving guardianship program case study. Participants will explore the daunting process of starting and growing a guardianship practice, including tips, tricks, and best practices to maximize success!

### Let’s Build a Supported Decision-Making Tool Kit Together!

- Bertha Sanchez Hayden, Esq. | Bet Tzedek Legal Services
- Lisa Nerenberg, MSW, MPH | California Elder Justice Coalition
- Lori Mars, JD, LLM | National Center on Elder Abuse
- Bonnie J. Olsen, PhD | University of Southern California

This session will focus on building a model supported decision-making tool kit that can be customized for use in attendees’ own practices and across jurisdictions. Presenters will walk through a SDM tool kit created for use in California (adopted SDM 2023). The session will include interactive peer discussion on components of effective SDM.

### Compassion Fatigue

- Karla Scott | State of Nevada, Supreme Court

Explore the intricacies of compassion fatigue. Learn to recognize the early signs of compassion fatigue (in yourself and in your colleagues), and learn to navigate and sustain professional engagement amidst the challenges of empathetic professions. Gain insights and tools to stay engaged, and to sustain a resilient and compassionate professional journey.

### Maximizing Long Term Care Insurance

- Jean Llamas, MSN, RN, CCM, NCG | Care Navigators, Inc.

Long term care insurance is a robust benefit with many hidden gems. During this interactive presentation, we will explain how to: open a claim, appeal a decision, learn what (DME, handicap access, clinicians, etc.) is covered under the various plans, maximize the elimination period, and save money in the process.

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### National Conference on Guardianship

**2:30 pm – 3:45 pm** Concurrent Breakout Sessions

**Ethics Jeopardy!**  
Frank R. Acuña, Esq. | Acuña Regli  
Tracy Regli, Esq. | Acuña Regli

Presenting ethics in a fast moving, fun, and informative format! Content is taken from various state and federal laws, codes of ethics, and reported cases throughout the United States. Cues and responses will be given, then a short explanation of the ethical issue raised and its resolution, including the source.

**Medical Or Mental Health: Getting Help for Dual Diagnosis Complex Clients**  
Joyce McHugh, LSW, MSW, BSW | Advocate Care Services

Clients with mental health and medical issues such as dementia can present challenges when seeking treatment or residential placement. This session will include case presentations, discussion, and strategies for choosing the primary diagnosis to pursue treatment and placement. Considerations will include Medicaid, types of treatment, and the ethics of choosing a primary diagnosis.

**Working with a Client’s Difficult Family**  
Stephanie M. Parker, M.Ed, NCG  
Paramount Guardianship Services

Exploring effective collaboration with clients and challenging family dynamics, this presentation delves into strategies for fostering communication and achieving common goals. Navigate complexities and build successful partnerships in the face of familial challenges.

**Breaking Barriers: Inclusive Communication for People with Disabilities in Court**  
Elizabeth Moran, JD | The Arc of Colorado

Clear and accessible communication is fundamental to ensure that everyone can fully participate and engage in meaningful ways in court processes. People with disabilities are no exception, and have a right to effective communication. Join this interactive and insightful session about the diverse ways people with disabilities communicate and learn effective strategies to mitigate communication challenges.

*This presentation will be offered again on Monday at 1:30 pm*

**3:45 pm – 4:15 pm** Break with Exhibitors

**4:15 pm – 5:30 pm** Concurrent Breakout Sessions

**When it is Time to Let Go: How to Make a Decision When a Decision Needs to be Made**  
James Alaniz | The Good Shepherd Fund

Gain insight in how basic knowledge of physiology and medical terminology can help you determine end-of-life decisions. Learn what questions to ask and when. Tread the fine line between anxious families and the medical team, or when you are all alone in the decision-making process.

**From Rescuing Cats to Withdrawal of Life Support: Three Diverse Program Perspectives on a Week in the Life of a Public Guardian**  
Charles P. Golbert, Esq. | Cook County Public Guardian  
Jennifer Donovan, JD | Iowa Dept. of Health & Human Svcs  
Beth Russo, JD, MPH, NCG | AARP  
Celeste Simpson, NCG | OR Public Guardian and Conservator

Public guardians perform tasks ranging from rehabbing hoarded, bedbug-infested homes to evaluating major surgery; from locating assets to caring for beloved pets to working with non-appointed family. Hear from public guardians about their experiences and lessons learned.

**Guardianship Reform Efforts in Pennsylvania**  
Keith Hinkel, Jr. | PA Office of Elder Justice in the Courts  
Hon. Lois E. Murphy | Montgomery County PA Court of Common Pleas, Orphans’ Court  
Hon. Sheila Woods-Skipper | First Judicial District: Advisory Council on Elder Justice  
Amy Whitworth | PA Office of Elder Justice in the Courts

Legislation and grant-funded projects have helped Pennsylvania improve its guardianship system and access to due process, and promote the use of alternatives to guardianship. Learn about the partnerships, collaboration, and educational efforts that were involved in enacting statewide change to protect vulnerable older adults.

**An Exploration of Modern Scams Affecting Vulnerable Populations**  
LD Herrera | Dakota State University

This riveting lecture pulls back the curtain on how modern tech gives fraudsters an open season on vulnerable populations. Participants will leave informed, empowered, and impassioned to shield susceptibilities, undo damages, and shut down these 21st-century swindlers for good!

*This presentation will be offered again on Monday at 3:15 pm*

**5:30 pm – 7:30 pm** Reception with Exhibitors, Featuring Team Trivia and Live Auction

Spend a fun evening with your fellow participants, visit with exhibitors who are available to answer your questions about their products and services, and enjoy some great food! A highlight of this fun event is the live auction of donated items; the proceeds benefit scholarships for public and family guardians.
### Assessing and Maximizing Decision-Making Capacities

Nisa C. Subasanghe, Esq. | Maryland Judiciary  
Hon. Patrick L. Woodward | Appellate Court of MD (Ret.)  
Elizabeth Moran, JD | The Arc of Colorado  
Karen Boxx, JD | University of Washington School of Law

Guardianship requires an ongoing analysis of a person’s legal decision-making capacities. This session will provide a framework for non-clinicians to assess a person’s capacities, highlight decision-making and effective communication supports that maximize decision-making and meaningful engagement in communicating their will and preference, and offer practical tips for promoting a client’s self-determination.

*This presentation will be offered again on Monday at 10:30 am*

### Identifying Risk: Staying Safe When Your Client is Unpredictable

Joyce McHugh, LSW, MSW, BSW | Advocate Care Services

Unpredictable clients can create safety concerns for guardians and professionals. This session will focus on identifying safety risks while meeting your obligations. We will explore how to assess risk and maximize safety, as well as the ethical considerations of the client relationship.

*This presentation will be offered again on Monday at 1:30 pm*

### What to Do if Your Client has Foreign Assets

Adrian Mundell | Ashtons Legal LLP

It is becoming more common to find that a client has assets abroad, and this presentation will explain what steps need to be taken to make dealing with these easier.

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**Long Beach in Photos**

NGA would like to thank the Long Beach Convention and Visitors Bureau and Destinations Magazine for the beautiful Long Beach images used in this brochure.
10:30 am – 11:45 am Concurrent Breakout Sessions

**The Court’s View on the Perfect Accounting**
Judge Roger Lund | Superior Court of CA, County of Ventura
Kelly Murphy Berlinger | Esq. | CA Superior Ct, Co. of Ventura
Paul Bartschi | Merrill – The Special Needs Team

Not really sure where to start a court accounting? The panel will cover concepts used to prepare a fiduciary court accounting, including examples. The session also will include common issues, judges’ notes, and strategies to reduce the costs of an accounting with an actively managed portfolio.

**All About Care: What Guardians Need to Know About the Health-Care Decisions Act**
Haley Tanzman, Esq. | Uniform Law Commission
Beth Russo, JD, MPH, NCG | AARP
Erica C. R. Costello, JD, MA, NCG | ABA Comm. on Law & Aging

Health care decisions, no matter how small, are an integral part of a guardian’s responsibilities. The revised UHCDA assists individuals in creating plans for their short and long-term health-care needs, thus postponing the need for guardianship and court involvement.

**Assessing and Maximizing Decision-Making Capacities**
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**CGC Certifications and Certificate Programs: Why it is Important and How to Participate**
Denise Calabrese, CAE | Center for Guardianship Certification
Kristina Yann | Center for Guardianship Certification

The Center for Guardianship Certification (CGC) provides two certifications (NCG and NMG) and two certificate programs (finance and SNT). This presentation will provide an overview of each including qualifications, requirements, and tips on how to successfully pass the exams. Time will be allotted for questions from participants.

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11:45 am – 1:15 pm Lunch and Annual Meeting

1:15 pm – 1:30 pm Break with Exhibitors

1:30 pm – 2:45 pm Concurrent Breakout Sessions

**Breaking Barriers: Inclusive Communication for People with Disabilities in Court**
Elizabeth Moran, JD | The Arc of Colorado

Clear and accessible communication is fundamental to ensure that everyone can fully participate and engage in meaningful ways in court processes. People with disabilities are no exception, and have a right to effective communication. Join this interactive and insightful session about the diverse ways people with disabilities communicate and learn effective strategies to mitigate communication challenges.

**Financial Exploitation**
Michael Hagenlock, MSW, LCSW, LAC
National Adult Protective Services Association

Learn the necessary and essential components for identifying financial exploitation and ways to protect the client. Recognize the indicators of financial exploitation, understand decision-making capacity and undue influence as they are related to financial exploitation, and learn what your role is as guardian or conservator.

**Working with Naysayers: How to Overcome Family Objections**
Ronna Caras
The Center for Guardianship Excellence
Heather Connors, PhD, NCG
The Center for Guardianship Excellence

Harsh words, strong criticisms, and arguments are among the most difficult aspects of working with clients whose families disagree with a guardian’s actions. In this interactive presentation, Dr. Heather Connors and Ronna Caras will share a fresh approach to overcoming family objections.

**Identifying Risk: Staying Safe When Your Client is Unpredictable**
Joyce McHugh, LSW, MSW, BSW | Advocate Care Services

Unpredictable clients can create safety concerns for guardians and professionals. This session will focus on identifying safety risks while meeting your obligations. We will explore how to assess risk and maximize safety, as well as the ethical considerations of the client relationship.

Encore Presentation
2:45 pm – 3:15 pm  Break with Exhibitors

3:15 pm – 4:30 pm  Concurrent Breakout Sessions

**An Exploration of Modern Scams Affecting Vulnerable Populations**

LD Herrera | Dakota State University

This riveting lecture pulls back the curtain on how modern tech gives fraudsters an open season on vulnerable populations. Participants will leave informed, empowered, and impassioned to shield susceptibilities, undo damages, and shut down these 21st-century swindlers for good!

*Encore Presentation*

**Granny or Grandpa-Napping Cases: How to Navigate Laws and Jurisdiction when Your Client is Removed from the State or Country**

Susie Germany, Esq. | The Germany Law Firm, PC
Stephanie L. Brennan, Esq. | Strickler Brennan Catlin, LLC

Differing laws between states and countries can present unique challenges when a client is illegally removed from the area. Coordination between courts, law enforcement, TSA, and the state department is essential. Presenting practical tips and steps to take when this occurs.

**Training Your Team to Recognize the Rights of Vulnerable Adults**

Brenda Stalzer Marchant, LMSW, CPM
SC Vulnerable Adult Guardian ad Litem Program
Mary J. Buskey
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Discover the South Carolina Vulnerable Adult Guardian ad Litem’s volunteer training program, which teaches participants to actively listen to vulnerable adults, recognize what decisions adults can make on their own, and advocate for the adult’s wishes through a lens of equity. Find out what we’ve learned, and how you can apply these methods to your program.

*Encore Presentation*

**What Guardians Should Know About Chinese Culture When Dealing with Chinese Clients and Their Families**

Ted Ong | Prudent Investors
Jared Ong, CFP® | Prudent Investors

Cultural competence is vital in working with clients of culture. Ted Ong, joined by his son Jared, will share personal immigrant cultural experiences from family, living overseas, and studying anthropology. Differences between Chinese immigrants, family member roles, language, death, burial, views of medicine and disabilities, latch key kids, and real estate will be discussed.

*Encore Presentation*

4:30 pm  Open Evening to Explore Long Beach
7:00 am – 11:30 pm  Registration Area Open
7:00 am – 8:00 am  Breakfast
8:00 am – 8:10 am  Daily Remarks
Lisa Wawrzonek, 2024 Conference Chair

8:15 am – 9:45 am  Ethical and Legal Considerations When Dealing with Persons Subject to Guardianship From Marginalized Populations
Patricia M. Galindo, Esq. | New Mexico Administrative Office of the Courts
Mary Galvez, MA, CMC, NMG, CSA | Guardianship & Care Management Services LLC
Alice Liu McCoy | New Mexico Developmental Disabilities Council
Hon. Lee A. Kirksey | Fifth Judicial District Court and WINGS
Marginalized populations experience discrimination and exclusion because of unequal power relationships across economic, social and cultural dimensions. This session will present three different case scenarios and the ethical and legal challenges associated with each scenario from differing panelists' perspectives.

9:45 am – 10:00 am  Break
10:00 am – 11:30 am  Guardianships & Healthcare (It’s Complicated)
Nisa C. Subasanghe, Esq. | Maryland Judiciary
Erica C. R. Costello, JD, NCG | ABA Commission on Law and Aging
Greg Sesek | Maryland Department of Human Services
Hon. Patrick L. Woodward | Appellate Court of Maryland (Ret.)
This session will examine guardianships that originate from healthcare settings. Panelists will highlight findings and lessons learned from a study of the “healthcare-to-guardianship pipeline” in Maryland and outline approaches for diverting people away from guardianship to less restrictive options.

11:30 am  Final Remarks, Conference Concludes

Silent and Live Auctions Are Fun and Important
Conference attendees always look forward to the lively auctions that add sparkle to the event and needed income to the Special Projects Fund. Donated items, ranging from jewelry to electronics and fabulous vacations, are auctioned to raise money for NGA to fund worthy projects that are outside of the regular budget. The annual conference scholarships for family and public guardians come from the auction proceeds.

Even if you can’t attend, you are invited to be part of the auction.
Learn more about the auction and submit a donation form online.
Accommodations

Hyatt Regency Long Beach
Hotel Website
200 South Pine Avenue, Long Beach, CA
Book Online

Located on a premier waterfront spot in the heart of downtown, Hyatt Regency Long Beach is the only 4 Diamond Award–winning Long Beach, California hotel with all 531 rooms and suites offering ocean or harbor views. With a combination of style, sophistication, and comfort, you will have a memorable and enjoyable experience.

For reservations, visit the reservation website, or call the hotel’s reservations line at 562-491-1234. You must provide code MQYH to obtain the group rate. It is important that you indicate any special rooming needs or arrangements at the time of this call.

Group Room Rate (rate does not include taxes) $199.00 per night | Single or Double Occupancy

This hotel charges a $28 per night destination fee that includes additional amenities and discounts. The program is optional for guests booking in NGA’s block. Guests who want the inclusions may opt in to the destination fee package.

NGA cannot guarantee room availability. The discounted group rate concludes on Friday, September 27. Rooms will be available at the discounted rate until that date, or until the block is filled, whichever comes first. Please be aware that the NGA room block usually fills well before the deadline. At that point, you are competing with other guests for rooms. Requests for reservations after September 27 will be accepted by the hotel on a space and rate availability basis. For those making reservations prior to the deadline, rooms may also be available at the group rate on the three days prior to and the three days after the actual conference to accommodate vacation planning.

Parking & Transportation
Valet Parking | From $37
Self-Parking | From $33

Long Beach Airport, Daugherty Field (LGB) | 10 Miles
Los Angeles Airport (LAX) | 21 Miles
John Wayne Airport (SNA) | 23 Miles
Burbank Airport (BUR) | 43 Miles
Ontario Airport (ONT) | 53 Miles

Continuing Education

NGA’s conference is approved for guardianship continuing education credits by the Center for Guardianship Certification (CGC) and any state that accepts CGC’s approval.

• The main program holds a potential of 14.50 credit hours.
• A full day of conference intensives adds another potential 6.0 hours.

Due to accrediting body approval processes, the specific number and type of credits accepted will not be defined until October. Keep in mind that not all hours will be deemed acceptable for all types of credit. Questions about continuing education credits can be sent to Kelly Dolan at education@guardianship.org or by calling NGA at 877-326-5992, ext. 2.

Proof of Attendance
NGA moderators and presenters will announce three codes during each session: one at the beginning of the session, another in the middle, and another near the end of the session. Codes MUST be submitted online to receive proof of attendance. Moderators, staff, and other attendees are unable to repeat these codes after they are given, as this is a requirement to verify attendance for continuing education credit; falsifying information can result in loss of education hours for all attendees. NGA strongly advises that all attendees submit attendance verification forms to document your participation should you need record of it in the future.

Encore Presentations
Some presentations are offered twice at this conference in an effort to allow as much choice as possible. Attendees who choose to attend both presentations of a session will only receive credit for one.

Verified Certificate of Attendance
The conference registration includes a verified certificate for every attendee who submits the proof of attendance codes online. This certificate can be submitted as proof of attendance to areas of education where NGA did not seek pre-approval.

State-Specific Guardianship Credits
NGA applies to CE Broker (Florida Public Guardian Office) and Professional Guardian Certification Board of Washington State. Certificate fees apply to receive Guardianship CEUs for Florida and Washington.

Continuing Legal Education Credits
NGA applies to offer Continuing Legal Education credit in California. Certificate fees apply to receive a legal certificate. Individuals outside of California seeking legal credits should contact their state boards prior to the conference to see if their state accepts California approval prior to purchase of the legal certificate.

Social Work Credits
NGA applies for credits with NASW. Verify that your state accepts the NASW approval. Certificate fees apply to receive a social work certificate.

Issuing of Certificates
To issue your certificate in a timely manner, NGA must receive your attendance code verification promptly. Individuals submitting verification codes on or before October 29 will receive certificates by December 9. If proof of attendance is received after October 29, a late fee of $25 will be charged and certificates will be available after December 9. Certificates are downloaded online.
Experience Long Beach

Important Note:
Visit Long Beach, the area’s convention and visitors bureau (CVB), has designed a special website for NGA conference participants. If you want to experience Long Beach, check this site for discounts, including special convention tickets for the Aquarium of the Pacific. Enjoy restaurant and shopping discounts, and much more. Access the website here: https://www.visitlongbeach.com/nga2024/

Aquarium of the Pacific
Opened in 1998, the Aquarium of the Pacific is the largest aquarium in California and occupies more than 360,000-square-feet of space along Long Beach’s Rainbow Harbor. The aquarium is one of the region’s top family-friendly experiences, welcoming over 1.5 million visitors each year to admire and study the over 11,000 animals representing 500 species on view throughout the over 100 exhibits, habitats and theaters, including the recently-opened Pacific Visions expansion — an immersive theater with animal shows and interactive art installations.

The Queen Mary
In 1967, the Queen Mary completed her final voyage from Southampton, docking in Long Beach, California, where she remains permanently moored. In the years since, the nearly one-century-old ocean liner has been transformed into a historic hotel and one of Long Beach’s top attractions, welcoming visitors to explore its storied halls and learn of the ship’s history through tours and onboard exhibits.

Visit Catalina
Sail away to a “not so faraway” island. Catalina Express has daily high-speed catamaran service to the City of Avalon on Catalina Island. See where the film stars of yesteryears vacationed and where many celebrities of today still do.

Gondola Getaway
Enjoy a scenic one-hour waterway cruise through the Naples Canals! Sit back, sip on a cool beverage and let gondoliers row you back in time. Established in 1982, the Gondola Getaway is the gondola company that was first to offer Venetian style gondola cruises in the United States. The gondoliers are happy to share stories of the surrounding homes, and many will break into song as well!

Swan Boats at Rainbow Lagoon
Swan Pedal Boat rentals at Rainbow Lagoon Park, right outside of the hotel’s doors, are the hottest, one-of-a-kind outdoor activity in Downtown Long Beach. Both travelers and locals will enjoy the California sunshine drifting along Shoreline Drive, past the Long Beach Convention Center around Rainbow Lagoon’s grassy islands. Onsite at the Hyatt Regency.

Rancho Los Alamitos Historic Ranch and Gardens
Rancho Los Alamitos showcases the powerful story of California and its inhabitants throughout time, where visitors can enjoy four acres of lush historic gardens, restored barns that recall the great ranching heritage of Southern California, a new Rancho Center with a permanent exhibition, theatre and related program facilities, and animals, all free of charge and open to the public Wednesday through Sunday.
## Conference Fees

<table>
<thead>
<tr>
<th>NGA Member Rates</th>
<th>NGA Non-Member Rates</th>
<th>Not a Member?</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Early Bird Discounted Registration if Received BEFORE August 24</strong></td>
<td><strong>Early Bird Discounted Registration if Received BEFORE August 24</strong></td>
<td><strong>Join Now and Pay Member Rates!</strong></td>
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<tr>
<td>Full Conference</td>
<td>Full Conference</td>
<td>Individual Membership</td>
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<tr>
<td>$575</td>
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<td>Sunday or Monday only</td>
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<td>$275</td>
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<td>Tuesday only</td>
<td>Org. Membership* add’l employee</td>
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<td>$115</td>
<td>$140</td>
<td>$150</td>
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<tr>
<td>Intensive: Legal &amp; Legislative Review</td>
<td>Intensive: Legal &amp; Legislative Review</td>
<td>Family, Volunteer, Retired</td>
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<tr>
<td>$165</td>
<td>$200</td>
<td>$75</td>
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<tr>
<td>Intensive: Half-Day (each)</td>
<td>Intensive: Half-Day (each)</td>
<td><strong>Organization members are entitled to pay member rates for all employees attending the conference, regardless of the member status of employees.</strong></td>
</tr>
<tr>
<td>$125</td>
<td>$155</td>
<td><strong>Family Guardian Fee</strong></td>
</tr>
<tr>
<td><strong>Regular Registration if Received BETWEEN August 24 and September 20</strong></td>
<td><strong>Regular Registration if Received BETWEEN August 24 and September 20</strong></td>
<td>(applies to members and non-members)</td>
</tr>
<tr>
<td>Full Conference</td>
<td>Full Conference</td>
<td>Sunday or Monday*</td>
</tr>
<tr>
<td>$620</td>
<td>$755</td>
<td>$75</td>
</tr>
<tr>
<td>Sunday or Monday only</td>
<td>Sunday or Monday only</td>
<td>*Family guardian single day rate includes sessions, exhibits, and food functions until 5:00 pm. Family single day rate is for one day only. Anyone wishing to attend additional days will pay the regular single day rate.</td>
</tr>
<tr>
<td>$290</td>
<td>$355</td>
<td></td>
</tr>
<tr>
<td>Tuesday only</td>
<td>Tuesday only</td>
<td></td>
</tr>
<tr>
<td>$140</td>
<td>$170</td>
<td></td>
</tr>
<tr>
<td>Intensive: Legal &amp; Legislative Review</td>
<td>Intensive: Legal &amp; Legislative Review</td>
<td></td>
</tr>
<tr>
<td>$180</td>
<td>$220</td>
<td></td>
</tr>
<tr>
<td>Intensive: Half-Day (each)</td>
<td>Intensive: Half-Day (each)</td>
<td></td>
</tr>
<tr>
<td>$150</td>
<td>$185</td>
<td></td>
</tr>
<tr>
<td><strong>Late Registration if Received AFTER September 20</strong></td>
<td><strong>Late Registration if Received AFTER September 20</strong></td>
<td></td>
</tr>
<tr>
<td>Full Conference</td>
<td>Full Conference</td>
<td></td>
</tr>
<tr>
<td>$700</td>
<td>$855</td>
<td></td>
</tr>
<tr>
<td>Sunday or Monday only</td>
<td>Sunday or Monday only</td>
<td></td>
</tr>
<tr>
<td>$320</td>
<td>$390</td>
<td></td>
</tr>
<tr>
<td>Tuesday only</td>
<td>Tuesday only</td>
<td></td>
</tr>
<tr>
<td>$165</td>
<td>$200</td>
<td></td>
</tr>
<tr>
<td>Intensive: Legal &amp; Legislative Review</td>
<td>Intensive: Legal &amp; Legislative Review</td>
<td></td>
</tr>
<tr>
<td>$205</td>
<td>$250</td>
<td></td>
</tr>
<tr>
<td>Intensive: Half-Day (each)</td>
<td>Intensive: Half-Day (each)</td>
<td></td>
</tr>
<tr>
<td>$175</td>
<td>$215</td>
<td></td>
</tr>
</tbody>
</table>

### Information About Conference Fees

**Registration for the Saturday Conference Intensives:** Full-day or half-day sessions require additional fees. Registrants may only attend/receive the materials for the session(s) for which they register and pay. Main conference handouts are not included in this fee.

**The full conference registration fee** includes entrance to all education sessions on Sunday, Monday, and Tuesday; welcome reception and exhibitor reception; breakfast on Sunday, Monday, and Tuesday; lunches on Sunday and Monday; and all breaks, as well as the conference handouts.

**Early bird registration discounts** exist to encourage early registration so that NGA can better estimate attendance and adequately prepare for conference meals, materials, and space.

**One-day registration** covers only the day of your choice with the lunch and breaks that day, as well as the conference handouts. Sunday’s fee includes the reception that evening.

**Guests** can be accommodated for some meals. Please email registration@guardianship.org for pricing and availability.
NGA Registration Form
2024 National Conference on Guardianship
Register each person using a separate form, but total payment can be made with one check or credit card.

Registration must be received before August 24 for the early bird discount. Late registration fees apply after September 20.

2024 Conference Registration
Registration fees are available on the previous page.

Early bird registration if received BEFORE August 24

<table>
<thead>
<tr>
<th></th>
<th>NGA Member</th>
<th>Non-Member</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full Conference</td>
<td>$_______</td>
<td>$_______</td>
</tr>
<tr>
<td>Sunday only</td>
<td>$_______</td>
<td>$_______</td>
</tr>
<tr>
<td>Monday only</td>
<td>$_______</td>
<td>$_______</td>
</tr>
<tr>
<td>Tuesday only</td>
<td>$_______</td>
<td>$_______</td>
</tr>
<tr>
<td>Intensive: Legal &amp; Legislative Review</td>
<td>$_______</td>
<td>$_______</td>
</tr>
<tr>
<td>Intensive: Medical Decision-Making</td>
<td>$_______</td>
<td>$_______</td>
</tr>
<tr>
<td>Intensive: Guardianship from the Beginning</td>
<td>$_______</td>
<td>$_______</td>
</tr>
</tbody>
</table>

Regular registration BETWEEN August 24 and September 20

<table>
<thead>
<tr>
<th></th>
<th>NGA Member</th>
<th>Non-Member</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full Conference</td>
<td>$_______</td>
<td>$_______</td>
</tr>
<tr>
<td>Sunday only</td>
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<td>$_______</td>
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<tr>
<td>Monday only</td>
<td>$_______</td>
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<tr>
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<td>$_______</td>
</tr>
<tr>
<td>Intensive: Legal &amp; Legislative Review</td>
<td>$_______</td>
<td>$_______</td>
</tr>
<tr>
<td>Intensive: Medical Decision-Making</td>
<td>$_______</td>
<td>$_______</td>
</tr>
<tr>
<td>Intensive: Guardianship from the Beginning</td>
<td>$_______</td>
<td>$_______</td>
</tr>
</tbody>
</table>

Late registration if received AFTER September 20

<table>
<thead>
<tr>
<th></th>
<th>NGA Member</th>
<th>Non-Member</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full Conference</td>
<td>$_______</td>
<td>$_______</td>
</tr>
<tr>
<td>Sunday only</td>
<td>$_______</td>
<td>$_______</td>
</tr>
<tr>
<td>Monday only</td>
<td>$_______</td>
<td>$_______</td>
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<tr>
<td>Tuesday only</td>
<td>$_______</td>
<td>$_______</td>
</tr>
<tr>
<td>Intensive: Legal &amp; Legislative Review</td>
<td>$_______</td>
<td>$_______</td>
</tr>
<tr>
<td>Intensive: Medical Decision-Making</td>
<td>$_______</td>
<td>$_______</td>
</tr>
<tr>
<td>Intensive: Guardianship from the Beginning</td>
<td>$_______</td>
<td>$_______</td>
</tr>
</tbody>
</table>

To help reduce extra expense and food waste
Please indicate if you know you will NOT attend any of these events/meals:
- Saturday Welcome Reception
- Sunday Breakfast
- Sunday Lunch
- Monday Breakfast
- Monday Business Meeting/Lunch
- Tuesday Breakfast

Additional Registration Options

Family Guardian Single Day: $_______ (Please indicate which day)
Certificate (order certificate on next page) $_______
Not a member? Save by joining NGA today $_______

Total for Conference Registration: $_______

Registration is complete once the statement below is checked.

☐ I understand that NGA complies with certifying organizations’ requirements to verify attendance by announcing three codes during each session. I understand that failure to submit fewer than three correct codes for any session will result in that session not being listed on the verified certificate of attendance.

No refunds will be issued after Monday, October 7.
Cancellations after October 7 will receive a copy of materials from the conference.
Changes or cancellations must be made in writing to Terri Breon at registration@guardianship.org. Substitutions may be made in advance.

Complete name, include any designations, such as NCG, JD, etc. (please print clearly)
______________________________________________

Name as it should appear on your name badge, include any designations, like NCG
______________________________________________

Agency/Organization/Company
______________________________________________

Mailing address
______________________________________________

City, State, Zip
______________________________________________

Phone
______________________________________________

Cell phone if we need to reach you at the conference
______________________________________________

Email (Confirmations are only sent by email.)
______________________________________________

☐ I am a family guardian.
☐ I am a first-time conference attendee.
☐ I have a special dietary or accessibility need and will require accommodations in order to fully participate in this conference.
☐ Vegetarian
☐ Gluten Free
☐ Vegan
☐ Dairy-Free
☐ Other: ______________
☐ Please contact me to discuss.

Register and pay with credit card online at www.guardianship.org.

Mail form and check (payable to NGA) to: NGA, 174 Crestview Dr., Bellefonte, PA 16823-8516

Fax this form with credit card information to 814-355-2452

Credit Card: ☐ Visa ☐ MasterCard ☐ American Express

Name on Card (print)
______________________________________________

Account Number
______________________________________________

Expiration Date Security Code
______________________________________________

Signature
Certificate of Attendance Order Form

National Conference on Guardianship
October 19 – 22 | Long Beach, CA

Any person needing a Certificate of Attendance for the Center for Guardianship Certification or California Fiduciary Bureau WILL NOT need to purchase a certificate. A verified certificate of attendance is provided to all attendees and does not require purchase (unless late fees apply). The aforementioned certificate is accepted by the Center for Guardianship Certification and any state which accepts its approval. Certificate purchases are outlined below. Please allow 45 days following verification code submission for receipt of certificate.

Areas listed below require pre-approval or additional staff support. Additional fees are required.

<table>
<thead>
<tr>
<th>Certificate Type</th>
<th>Certificate Use</th>
<th>Fee for Certificate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Guardianship</td>
<td>Only Florida or Washington (All other guardianship areas accept the verified certificate already provided.)</td>
<td>$25.00</td>
</tr>
<tr>
<td>Legal</td>
<td>Used for California (or any other state that accepts California's approval)</td>
<td>$50.00</td>
</tr>
<tr>
<td>Social Work</td>
<td>Certificate may be used for all states accepting NASW approval</td>
<td>$50.00</td>
</tr>
<tr>
<td>Late Fee</td>
<td>Any certificate where code verification is submitted after October 29.</td>
<td>$25.00</td>
</tr>
</tbody>
</table>

Fill out clearly and completely information as you would like it to appear on your certificate

State for which requesting certificate: ___________ License/Bar/Guardian # if applicable___________
Name _____________________________________________________________________________________
Email ___________________________ Phone ___________________________ 
Company __________________________________________________________________________________
Address __________________________________________________________________________________
City ___________________________ State ___________ Zip Code _____________
Total Payment for Order $___________ Please email me a receipt _____

________ Visa ________ MasterCard ________ American Express
Card # ____________________________ Sec. Code __________ Exp. Date __________
Name on Card ________________________________

EMAIL: Scan and send to registration@guardianship.org
MAIL: Enclose check or money order, payable to NGA: 174 Crestview Drive, Bellefonte, PA 16823-8516.